



# Brunaly Park

Section 21 Company / Artikel 21 Maatskappy

*brunalypark@gmail.com*  
071 132 6573

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16 November 2022

Dear Member

We are pleased to announce that Ditaba CCTV and Guarding Solutions (PTY) Ltd will be the new security service provider for Brunaly Park, effective 1 December 2022. The initial contract term with Ditaba will be 3 years.

Ditaba has been providing us with our weekly dayguards since 1 November 2022. We believe that you have noticed them wearing the bright yellow reflective jackets at our entrances during weekdays and thus far we have had good feedback regarding their work.

We would like the transition to Ditaba to be as smooth and comfortable as possible for all parties involved. Therefore we ask that you please respond to requests in the next couple of days as promptly as possible.

Our Brunaly Security Model will consist of the following:

24/7 Branded Dedicated Vehicle

7/7 Gate Guards (Booms will be open in peak times and closed and operated by the guards thereafter)

Home Alarm Monitoring

Cell Panic (2 per household)

Camera Surveillance with AI intelligence

Numberplate recognition camera's at our entrances

Maintenance (Palisades, gates, booms, guard houses etc.)

Accounting & Operation

Community Marketing

The above is included in the monthly price of R775 per household (Increase of 13.14% - please note that we had no increases since 2020 and therefore used this opportunity to increase our monthly fee to what is needed to have 24/7 guarding as well as a dedicated vehicle).

Complexes will be addressed individually as per agreement. We are also aware that some residents will not be able to pay the full 13.14% increase and we want to invite you to contact the directors should you have the need to discuss this matter.

Please take note that standing agreements with Brunaly Park will be increased with 13.14% and not just adjusted to R775 per household. But, if your situation has changed and you are able to pay the full R775 per month, please do let us know.

[www.brunalypark.co.za](http://www.brunalypark.co.za)

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The increased fee will be effective as of 1 December 2022 so please ensure that your pre-dated EFT amount is updated and that you make payment to our **Standard Bank account 373 001 886**, using your address code as reference. All debit orders will be updated automatically and we accept that you find this in order unless you email us with other instructions before 25 November 2022. You can contact Mar-Louise at [brunalypark@gmail.com](mailto:brunalypark@gmail.com) should you need to make alternative arrangements or have any other questions.

We are currently busy with signing the contract, and the Service Level Agreement, which will be made available upon request.

During the next two weeks Ditaba will be contacting each owner with an alarm system currently being monitored by Brinant to set up an appointment for the new radio transmitters to be installed. The cost for these radio transmitters will be paid by Brunaly Park. These appointments will only be made as soon as residents requiring alarm monitoring sends us the following information:

Name & Surname

Address

Contact Number

Email address

Do you have an Alarm or Panic Button?

**NB!** Photo of Alarm system's keypad or the name of the alarm system

**Approval that your details may be shared with Ditaba.**

This information can either be emailed to [brunalypark@gmail.com](mailto:brunalypark@gmail.com) or sent via Whatsapp to 071 132 6573 (Brunaly Park's cellphone number) on/or before Monday 21 November 2022.

Installations will start on Tuesday 22 November 2022. For our residents' safety as well as insurance purposes all alarms must be transferred by 30 November 2022 to ensure that no alarm will go unmonitored on 1 December 2022. Ditaba will also be placing monitoring notices (with their branding) on the fences of residents where alarm monitoring is done. This Ditaba notice board DOES NOT replace the Brunaly Membership boards and if you are a paying member and do not have a Brunaly Membership board, please send an email to [brunalypark@gmail.com](mailto:brunalypark@gmail.com).

Ditaba has already started the process of getting our EZVIZ cameras linked up for monitoring purposes and the radio transmitters for the alarms have been ordered and delivered along with the 'tags' that will track the patrol vehicle.

We are excited about this new partnership and should you require any further information, please feel free to contact Mar-Lousie at above email address or contact number.

Kind regards  
Brunaly Park Directors